

PRESS RELEASE

FOR IMMEDIATE RELEASE

Contact: Janice Fitzsimons
Phone: (302) 577-8314
Pager: (302) 247-1132
Date: August 8, 2006

Top Ten Consumer Complaints of 2005

(Wilmington, DE): Attorney General Carl C. Danberg and The National Association of Attorneys General ("NAAG") announced today the top 10 consumer complaints for 2005 on both a state-wide and national level. At the national level, the automobile and car rental industry topped the list and in Delaware, first place went to the Landlord/Tenant issues. Below are the final lists:

National List

- 1) Automobile/Car Rental
- 2) Home Repair/Construction
- 3) Internet Goods and Services
- 4) Telecommunications/Slamming/Cramming
- 5) Credit Reporting
- 6) Retail Sales
- 7) Telemarketing/Do-Not-Call
- 8) Debt Collection
- 9) Contests/Sweepstakes/Prize Promotion
- 10) Furniture/Appliances/Home Furnishings

Delaware List

- 1) Landlord/Tenant Issues
- 2) Credit Cards
- 3) Motor Vehicle Sales Practices
- 4) Home Repair/Construction
- 5) Retail Sales Practices
- 6) Retail Advertising
- 7) Contests, Sweepstakes/Prize Promotion
- 8) Spamming
- 9) Identity Theft
- 10) Internet Service Providers

###